

Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/JED/ (Final Order)/ 2253 (4)

Date: 31/12/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/855/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Gajendra Gartia C/O-J Gartia At-Kaharpada, Po-Arda Dist- Jharsuguda		4131-2307-0473	7327976863
3	Respondent/s	SDO(E)-I, JED, Jharsuguda			Division J.E.D, TPWODL, Jharsuguda
4	Date of Application	12.12.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004 3. OERC Conduct of Business Regulations, 2004 4. Odisha Grid Code (OGC) Regulation, 2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004 6. Others			
8	Date(s) of Hearing	12.12.2024			
9	Date of Order	31/12/24			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			



Appeared

For the Complainant- Gajendra Gartia
Represented by J Gartia

For the Respondent - SDO(E)-I, JED, Jharsuguda

GRF Case No- BRL/855/2024

Gajendra Gartia
C/O-J Gartia
At-Kaharpada, Po-Arda
Dist- Jharsuguda.
Consumer No.- 4131-2307-0473
VRS

COMPLAINANT


SDO(E)-I, JED, Jharsuguda

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.


(B. Mahapatra)

(Co-Opted Member)
Co-opted Member

Grievance Redressal Forum
TPWODL, Burla - 768017


(A.P. Samal)
Member (Finance)
Member

Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K. Satpathy)

President
President

Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to:
1. Gajendra Gartia, C/O-J Gartia, At-Kaharpada, Po-Arda, Dist- Jharsuguda.
 2. Sub-Divisional Officer (Elect.)-I, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer.
 3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
 4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orerc.org under the "head "Cases->"GRF".

C18

GRIEVANCE REDRESSAL FORUM,

Qtr. No-SD 6/2, Sourav Vihar, Near NSC College, BURLA-768017.

E-mail: grf.burla@tpwesternodisha.com

05
Burla SD
14/11/17

GRIEVANCE REDRESSAL FORUM
Received

Complaint No. _____

No.....

Di.....

TPWODL, Burla

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Name - Gajendra Gadia

Mob - ~~8435840679~~

At - Kaharpada, PO - Arda

7327976863

SC NO - 413123070473

855/27

- (2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

ESO JED-3

- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

ପାଞ୍ଚ ବର୍ଷ: 2014 ଓଡ଼ିଶା ଗାସ୍ ଟ୍ରାନ୍ସମିସନ୍ କମିଶନରୀ, ଖୁର୍ଦ୍ଧା
ଫିଲ୍ଡିଂ/ ପ୍ରା. ଶ୍ରୀମତୀ ଗାସ୍ ଟ୍ରାନ୍ସମିସନ୍ କମିଶନରୀ - 1 ବର୍ଷ ଖୁର୍ଦ୍ଧା ଖୁର୍ଦ୍ଧା ଓଡ଼ିଶା
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- (4) Relief sought for.

- (5) Any interim relief sought for, pending final decision.

- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum or any other Court. If so please give details.

- (7) Date of filing complain in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

- (8) Complain no. allotted by the office of ESO/SDO/EE, if any.

Place: - Sambalpur

Date: - 10/11/17

Signature of the Applicant

Gajendra Gadia